



CYHA Grievance Procedure (2003)



It is the belief of the CYHA that most differences are minor and the best manner in which to work out a difference of opinion is for the parties involved to meet with one another. This is true whether the discussion is between parents, a coach and player, a coach and manager, or a coach and parent. If you cannot resolve the differences you are having with someone acting on behalf of the CYHA, file a written grievance with the CYHA President. The grievance should outline an accounting of the incident; include the parties involved, and names of witnesses. The CYHA President will arrange a special meeting of all available parties and Board of Directors within ten (10) days of receiving a written complaint. Grievance form can be found as supplement #2.

The CYHA Board of Directors decisions are final and without CYHA appeals. The CYHA Board of Directors will do a follow-up to ensure compliance with decisions. A grievance may be filed with District 10. See District 10 for additional information www.district10hockey.org.